



Merchandise Return Form

Print, fill out and sign this form and enclose with your return.

Select one: Exchange Store Credit Refund

Refunds are subject to a 20% restocking fee. Shipping charges are non-refundable.

Original Order# _____ Order Date: _____
 RMA#: _____
 Name: _____ Phone #: _____
 Address: _____ Apt #: _____
 City: _____ State: _____ Zip: _____
 E-Mail Address: _____
 Reason for Return: _____

Please enter information for item/s being returned for Exchange, Store Credit or Refund.

Item#	Qty	Description	Size	Color	Price
<i>**Store Credit's will be e-mailed**</i>					<i>Sub-Total for Store Credit or Refund.</i>
<i>(For Office Use Only) 20% Restocking Fee</i>					
<i>(For Office Use Only)</i>					<i>Final-Total</i>

Exchanges Only

To request an exchange please fill out this next section below to process your exchange.

Item#	Qty	Description	Size	Color	Price
<p style="color: red; font-size: small;">For Exchanges : Enter the amount from above for the item/s you are returning for exchange, and subtract that amount from the total of the new items to get your final total. A flat shipping rate is applied to all exchanges.</p>				Sub-Total	
				Shipping	\$6.95
				Total	
<p style="color: red; font-size: small;">For all Returns: Returned shoes, hosiery, lingerie & clothing items must be in NEW, Never Worn Condition. If shoes, hosiery, lingerie or clothing items have been deemed worn and used the return will become void and the merchandise will be returned at the customers expense.</p>				(Minus)	
				Final Total	

Name: _____ (Name as it appears on your Credit Card)

Credit Card Type: Visa MasterCard American Express Discover

Credit Card# _____ - _____ - _____

Exp Date: ____/____/____ (Refunds will be credited back to the original credit card used for the order!!)

Signature Required:

I have fully read, understand and am in acceptance of all return policies, refund policies and procedures.



Return Policy: We want you to be happy with your purchase from us. If your item/s do not fit or your are simply just not happy with them, you may return them within 15 days from the delivery date of your order. You may pick out another item, request a store credit to use on a future purchase or a request a refund. Please note that all refunds are subject to a 20% restocking fee.

Shoe Policy: Please understand that worn shoes **WILL NOT** be accepted. Any worn shoe returned will be sent back at the customer's expense. All returns are inspected upon return. The sole of the shoes must be in its new and original condition, with no marks or scuffs. The inner sole must be clean and without any dirt or footprints. The shoe box must be in its original condition. Do not write on, mark up, tape the box or alter the box in any way. Altering the shoe box will void the return. Simply wrap the box in the same manner it was shipped to you, prior to returning the shoes. If a shoe is deemed defective by the manufacturer, we will gladly replace the shoe for the exact pair. Defective shoe claims will be forwarded to the manufacturer for review, and replacements will be at the manufacturer's discretion. Attempt to repair a shoe will automatically void the defective replacement policy.

Hosiery/Lingerie/Underwear Policy: Due to the nature of these items any Hosiery or Lingerie/Underwear item that has been opened is considered used and can't be returned. Shipping charges are non-refundable.

Clothing Policy: Clothing item/s may be returned in New, never worn condition. The Packaging must be in new condition without any rips or tears. Returns will not be accepted without the original packaging. Missing tags, missing packaging or ripped packaging will make the item to be considered as used and can't be returned. Shipping charges are non-refundable.

Refused Package Policy: Any order refused by the customer is subject to a 20% restocking fee plus applicable UPS return shipping service fees. Shipping charges are non-refundable.

How to return or exchange items: Requests for returns must be submitted via e-mail to helpdesk@wickedbed.com. An RMA# (Return Authorization Number) will be assigned and e-mailed back to you with instructions and a link to the Merchandise Return Form that is to be filled out and returned with your item/s.

RMA # must be clearly written on the package. Any returns made without an RMA # will be refused and sent back Return to Sender. RMA#'s are valid for 10 days from the date they are issued. Any delay in returning your exchange/return could void your RMA# and make your return ineligible for exchange/return.

Please note: Promotional shipping rates offered for the original order are not valid on exchanges. A Flat Shipping Rates will be applied to all exchanges.

Send all exchanges to this address:

*Sinful Dreamz
WickedBed.com Returns
2 Townsend West #9
Nashua, NH 03063*

*Toll Free# 1-866-473-2023
E-mail: helpdesk@wickedbed.com*